

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL  
ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM



0000143012

Investigator: Scott Friedson

Phone:

Fax: /

Priority: Respond Within Five Days

2013 FEB 27 P 12:41

Opinion      No. 2013 - 108815

CORP COMMISSION  
DOCKET CONTROL

Date: 2/25/2013

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Mary Jo      Last: Kraft

Account Name: Mary Jo Kraft

Home:

Street:

Work:

City: Maricopa

CBR: /

State: AZ      Zip: 85138

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/25/13

\*\*\*\*\*WATER/SEWER\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311,  
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-  
0315\*\*\*\*\*OPPOSED\*\*\*\*\*

February 18, 2013

To: Arizona Corporation Commission - Public Comment Form

Re: Rate Application

Docket Number (W-20446A-12-0314 & SW-20445A-12-0310)

Global Water- Santa Cruz Water Company/Pal Verde Utilities Company

Arizona Corporation Commission  
DOCKETED

FEB 27 2013

DOCKETED BY: [Signature]

Listed below are my comments relating to the above Rate Application, Docket Numbers, and Case/Utility Name for the Global Water- Santa Cruz Water proposed water rate increase.

1. Financial impact on the individual property owner(s) relating to this proposed very large percentage cost increase. This percentage increase is substantially above the national cost of living increase.
2. Financial impact on Association Assessments (an HOA member will not only have to pay more for their private lot water and sewer, but Associations will not be able to afford the community increase and will have to pass that expense on to the member; all HOA members end up paying twice!).
3. A very high probability that growth in Maricopa will be adversely affected in new home construction, re-sales, as well as new businesses being attracted to our Maricopa area.
4. No financial benefit to conserve water if gallons per month are lessened to the point where no one can

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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function within the lessened perimeters as outlined within this proposed rate increase.

5. Our local economy is much stronger now than it was in 2008 when Global Water filed their first substantial unprecedented (ridiculous) rate increase. The housing market is stronger, we have less foreclosed (empty) homes in Maricopa and the Builders are once again beginning building which is an automatic increased revenue for Global Water.

6. Finally, a complete financial review needs to be made of their operating expenses for the utility, and the long term debt position of the utility to substantiate any future rate increase, since much of the infrastructure has been and is provided by the Development.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered in the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. FILE CLOSED.

\*End of Comments\*

**Date Completed: 2/25/2013**

**Opinion No. 2013 - 108815**

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